**Approval**

Below you will need to provide **at least** **1 document** proving you have the necessary equipment/ set up/ food for the reptile you are purchasing. This document will be checked by someone to ensure you are well prepared for the arrival of your new reptile.

You will receive an email in 24 hours letting you know if your order has been approved.

**EMAILS**

Hi (PERSONS NAME),

Congratulations! Your order is being confirmed. This means that someone will soon be viewing the document/s you have provided to ensure you have the correct items to care for your new reptile. You will receive an email once your order has been approved!

Order ID:

Kind Regards,

Safe Scales

Email they will receive If approved:

Hi (PERSONS NAME)

Your order: ORDER ID from safe scales has been approved and your reptile is now on its way to you at:

(PERSONS ADDRESS)

(IMAGE OF WHAT THEY PURCHASED)

Kind regards,

Safe Scales

Email if their order is NOT approved:

Hi (PERSONS NAME)

Your order: ORDER ID from Safe Scales has NOT been approved. This was due to the evidence you provided not being sufficient. We want to be sure the reptiles being sold are going to well informed and prepared buyers. Your order has been cancelled and you will be refunded.

Kind Regards,

Safe Scales